

FLIGHT SAFETY MANUAL

CHAPTER 1: PRELIMINARIES

REVISION 0 DATE NIL

SAFETY POLICY

- At Quikjet Cargo Airline Pvt Ltd (QJ), we understand that safety is paramount and allencompassing to our business. Our policies on safety can be summarized as thus; "No accidents, No harm to people and No damage to the environment." We will comply with the Regulations and regularly review our compliance. We will seek exemptions where necessary by placing compensatory safety risk controls with review timelines. We understand that:
- (a) The standards laid down are the minimum required and we need to exceed these in the pursuit of safety to achieve our declared safety performance.
- (b) We understand the desirability of adopting good accepted international practices
- QJ will strive to continually improve the safety of operations by identifying, eliminating or mitigating all risks associated with various hazards. We will ensure that all our employees and contractual workers understand the importance of safety and that they are honest in their job and responsible to the organization for the task assigned.
- 3 We have set demanding but realistic safety performance indicators, targets and action plans for internal monitoring and measurement; suitable changes can be made based on performance. We will undertake the following to ensure that we work responsibly:
- (A) We will consult, listen and respond openly to our staff and contractors on safety critical issues and for safety promotion.
- (B) We will handle any emergency by coordinating our effort with our partners, suppliers, contractors and regulators.
- (C) We will apply 'Human Factor' principles to all our decisions and will be committed to an 'error free' working environment.
- (D) We will collect information, analyse, record and report accurately on events such as hazards, incidents and noncompliance to DGCA. A policy of "Just Culture" will ensure that reporting of errors is done without fear of recrimination.
- (E) We will train our personnel as per identified training needs, and assess the training effectiveness
- (F) We will have clear, precise and legible documentation system with effective control right from creation of documents to their final destruction.
- 4 Our management will support SMS by providing all appropriate resources, including the appropriate quality policy and use of the quality assurance process. Budget will not be a constraint in decision making and Quikjet will give same attention and importance to safety performance any other management systems.
- We will clearly define and communicate to our managers and employees, their accountabilities and responsibilities for our safety and SMS performance. We will enforce safety as a primary responsibility of all managers and employees including those of our contractors and users who we interface with through joint safety teams.
- We will recognize and reward those who contribute to improve safety performance.

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